



International Primary Health Care Reform

Conference

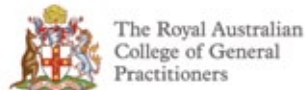
International Innovation, Policy setting & Research

6th & 7th March 2012
The Stamford Plaza Hotel | Brisbane, Queensland, Australia

Sponsors & Partner Organisations

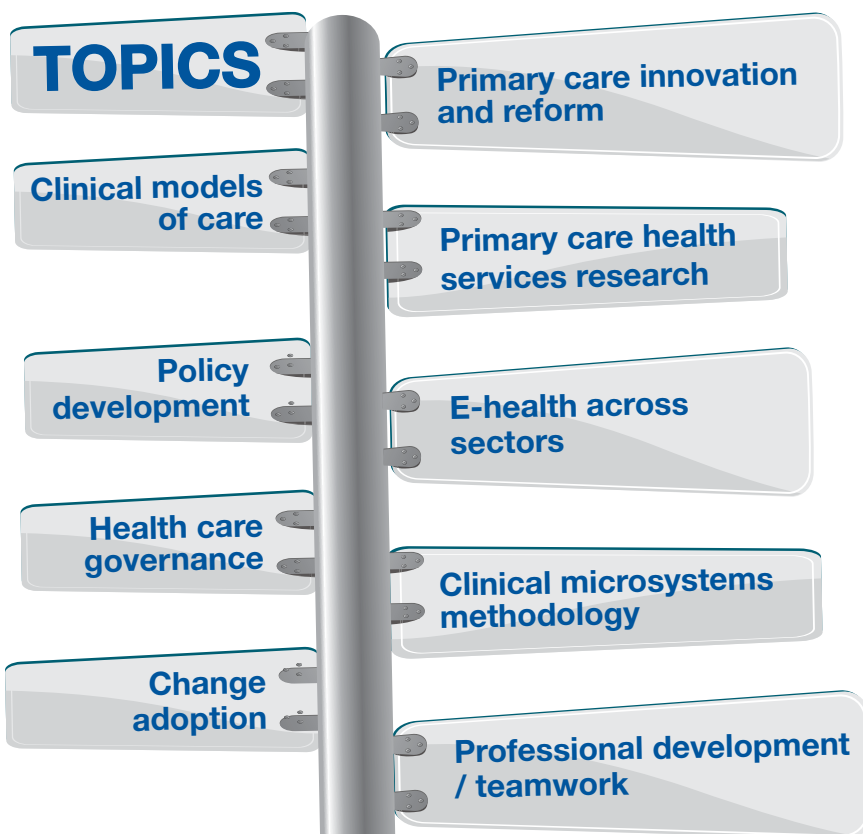


APHCRI CENTRE OF RESEARCH EXCELLENCE



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*Sponsors confirmed at time of printing



Venue & Location

Map of Brisbane

(Click to enlarge in web browser)



Venue and Location

Stamford Plaza Brisbane Hotel is the ideal Brisbane conference venue. Located in the heart of the city, beside Brisbane's Botanic Gardens, Stamford Plaza Brisbane hotel conference venues and meeting rooms are graced by an elegant, grand colonial atmosphere, with a blend of tranquillity and graciousness.

Further Information

All enquiries should be directed to the conference organisers:

YRD (Aust) Pty Ltd

PO Box 717, Indooroopilly Qld 4068

T: 07 3368 2422

F: 07 3368 2433

E: ihcrc@yrd.com.au

Disclaimer

This conference program is confirmed at the date of printing. However, the IHCR Conference Committee reserves the right to make changes to the program at any time as circumstances dictate. Every effort will be made to provide a program of equivalent standard and value.

Welcome

We invite you to attend the first International Primary Health Care Reform Conference to be held in Australia focusing on International Innovation, Policy Setting and Research.

The conference will bring together primary care organisations, researchers, policy makers, consumers and clinicians from Australia, NZ, Europe the Asia Pacific and North America to build the reform platform for primary care globally and create a network for future growth.

The forum is being held at the Stamford Plaza, Brisbane. The Brisbane region is amongst the world's most desirable destinations offering visitors a range of experiences. Brisbane city offers a modern and diverse subtropical capital city experience, complemented by the splendid array of hinterland, country and bay experiences available within just one hour's drive of the metropolitan area.

The city is uniquely positioned as the hub of South East Queensland, which encompasses two world-class coastal destinations, Gold Coast and Sunshine Coast, as well as spectacular rainforest, mountain and wilderness experiences.

I look forward to seeing you in Brisbane in 2012.

Regards,

Claire Jackson

Professor in Primary Care Research,
c/- School of Medicine Discipline of General Practice

Conference Committee

Name	Position
Bob Wells	Director <i>Australian Primary Care Research Institute (APHCRI)</i>
Prof Robert Phillips	Director <i>Robert Graham Centre: Policy Studies in Family Medicine and Primary Care</i>
Prof Claire Jackson	Professor in Primary Care Research <i>School of Medicine Discipline of General Practice</i>
Prof James Dunbar	Director <i>Greater Green Triangle University Dept. Rural Health</i>
Caroline Nicholson	Director <i>Mater UQ Centre for Primary Health Care Innovation, Mater Health Services</i>
Dr Tina Janamian	Senior Program Manager <i>APHCRI Centre of Research Excellence, University of Queensland</i>

KEYNOTE SPEAKERS



United Kingdom



David Colin-Thomé, OBE, M.B.B.S., FRCGP, FFPH, FFGDP (Honorary), FRCP

Honorary visiting professor at Manchester Business School, Manchester University and of the School of Health, University of Durham.

David was a GP from 1971 at Castlefields Health Centre Runcorn, retiring March 2007. His practice has been leading-edge nationally over the last 10 years or so, pioneering systematic management of long-term conditions employing managed care techniques.

From 2005-2007 was adviser on primary and integrated care to University Hospital of Central Manchester.

He also has been on many overseas advisory visits specialising in primary care development. He publishes regularly on primary care reform.

Appointed as National Director for Primary Care and medical adviser to commissioning and system management directorate, DH 2007 retired December 2010 and became an Independent Health Care Consultant.

Previously National Clinical Director for Primary Care, DH 2001-2007.

David was Former Co-chair and lead on Primary and Community Care Strategy (PCCS) for the DH of the NHS Next Stage(Darzi) Review until publication July 08.

Chair Long Term Conditions delivery board, Co-chair Urgent and Emergency Care Board, chair Summary Care Record and GP extraction IT service advisory groups and clinical adviser for DH/NHSD for 'fluline'.

Reports for DH;

Prior to being appointed as National Clinical Director, he was director of primary care at the Department of Health's London Regional Office, and senior medical officer at the Scottish Office NHS Management Executive. He was also formerly a member of Halton Health Authority, Cheshire Family Health Services Authority and a local councillor. He was awarded the OBE in 1997. He was educated at Hutton Grammar School in Preston, and the University of Newcastle-upon-Tyne Medical School.



Prof. Trisha Greenhalgh, FHEA, FRCGP, FRCP, M.D., MRCP, MRCP,

BM BCh, B.A. is Professor at Queen Mary, University of London, St Bartholomew's and the Royal London School of Medicine and Dentistry.

Professor Greenhalgh obtained the following awards in 2010, Senior Investigator Award, National Institute of Health Research, UK National Institute of health Research and George Abercrombie Award for Outstanding Contribution to the Literature of General Practice, Royal College of General Practitioners and in 2009, Research Paper of the Year Award RCGP, Royal College of General Practitioners, UK. 2008 she also obtained Pendlebury Medal, Royal College of Surgeons, UK, and William Pickles Medal, Royal College of General Practitioners, UK.

She is also a Consultant in Primary Health Care, Barnet Primary Care Trust, has expertise in the following: Department of Health Committee on Ethical Aspects of Pandemic Flu; Nuffield Council for Bioethics Advisory Group on Ethics of Public Health; Primary Care Advisory Board, British Medical Journal; Editorial Board, Biomed Central; External Examiner in Undergraduate Medicine, Imperial College London and University of London External Examiner for PhDs.



United Kingdom



Martin Roland has been Professor of Health Services Research in the University of Cambridge since 2009. He trained at the University of Oxford, where he obtained his doctorate. Following vocational training for general practice in Cambridge, he worked in London and in Cambridge before moving to the Chair in General Practice in the University of Manchester in 1992. In 1994, he established and subsequently became Director of the National Primary Care Research and Development Centre. Between 2006 and 2009, he was also Director of the NIHR School for Primary Care Research, collaboration between the five leading departments of primary care in England. In September 2008 he took up an appointment as Special Advisor to RAND Europe, a not-for-profit policy research organization based in Cambridge.

Professor Roland has been a practicing GP for 30 years. His main areas of research interest are developing methods of measuring quality of care, and evaluating interventions to improve the quality of medical care. His previous areas of research include back pain, specialist referrals, out of hours care, and nurse practitioners in general practice. He was appointed CBE for services to medicine in 2003.



United States



Paul Grundy, MD, MPH, FACOEM, FACPM is IBM's Director of Healthcare, Technology and Strategic Initiatives for IBM Global Wellbeing Services and Health Benefits, part of IBM's Corporate Headquarters Human Resources group. Prior to joining IBM, Dr. Grundy worked as a senior diplomat in the US State Department supporting the intersection of health and diplomacy. He was also the Medical Director for the International SOS, the world's largest medical assistance company and for Adventist Health Systems, the second-largest not-for-profit medical system in the world.

Dr. Grundy presently serves on The Medical Education Futures Study National Advisory Board and is President of the Patient-Centered Primary Care Collaborative (PCPCC), a coalition he led IBM in creating in early 2006. The PCPCC is dedicated to advancing a new primary-care model called the Patient-Centered Medical Home as a means of fundamentally reforming healthcare delivery, which in turn is essential to maintaining US international competitiveness. Today, the PCPCC represents employers of some 50 million people across the United States as well as physician groups representing more than 330,000 medical doctors, leading consumer groups and, most recently, the top seven US health-benefits companies. Dr. Grundy is also the Chair of Health Policy of the ERISA Industry Committee.

Dr. Grundy attended medical school at the University of California San Francisco and trained at Johns Hopkins University. He has worked extensively in International AIDS Pandemic, including writing the United States' first piece of legislation addressing AIDS Education in Africa.



United States



M.A. Tonette Krousel-Wood, MD, MSPH is the Director of the Center for Health Research at Ochsner Clinic Foundation, a Professor of Clinical Epidemiology in the Tulane School of Public Health and Tropical Medicine, and a Professor of Clinical Family and Community Medicine in Tulane School of Medicine. She is the Associate Dean for Public Health and Medical Education and Associate Provost for the Health Sciences at Tulane University. In addition, she is a fellow of the American College of Preventive Medicine (FACPM) and fellow of the American Heart Association (FAHA).

Active in epidemiological research, her current research interests are focused on patient adherence to prescribed therapies, provider adherence to guidelines, health services and outcomes in patients with chronic diseases. With funding from the National Institutes of Health, she is the principal investigator for the cohort study of medication adherence among older adults (CoSMO) with hypertension, co-investigator on a study of adherence to evidence-based guidelines for the treatment of hypertension, and co-investigator on a study of assessment of physical activity in adolescent girls. She has presented her findings at regional, national, and international meetings and has published over 70 peer-reviewed articles, reports, and book chapters.

A diplomat of the American Board of Preventive Medicine, Dr. Krousel-Wood is also active in national committees. Currently, she is a member of the National Institutes of Health Center for Scientific Review Advisory Committee and a trustee of the American Board of Preventive Medicine. She has served as a standing member and Chair of the National Institutes of Health Study Section, Health Services Organization and Delivery, a member of the certification core writing committee for the American Board of Preventive Medicine, a member of the Board of Regents for the American College of Preventive Medicine and President of Delta Omega National Honorary Society.



Robert L. Phillips, Jr., MD, MSPH, graduated from the University Of Florida College Of Medicine in Gainesville, Florida, with honors for special distinction. He did residency training in family medicine at the University of Missouri-Columbia, where he remained for a research fellowship, completing a Master's of Science in Public Health. He has served on the American Medical Association's Council on Medical Education and as the President of the National Residency Matching Program, and currently serves as Vice-Chair of the Council on Graduate Medical Education. His research interests include physician-health system interactions and their effects on quality of care, geographic information systems, and collaborative care processes.

In 2004, Dr. Phillips became Director of the Robert Graham Center, a research center sponsored by the American Academy of Family Physicians that is dedicated to bringing a family practice and primary care perspective to health policy deliberations. He is on the faculties of the Department of Family Medicine at Virginia Commonwealth University, Georgetown University and George Washington University, and practices medicine at Fairfax Family Practice Center.



Canada



Marsha Barnes holds an Honours in BSc in Health Studies from the University of Waterloo and a Master of Health Sciences degree from the University of Toronto. She is currently the Assistant Deputy Minister, Health, Social, Education and Children's Policy, Cabinet Office, Government of Ontario. In this role she is responsible for providing advice and analytical support to the Premier, his office and the Secretary of Cabinet on new and emerging health, education and social policies and programs.

Marsha has over the 30 years of experience in the health care field, first with a regional planning body and then with the Ministry of Health and Long Term Care. At the Ministry, she held a variety of senior positions relating to physician payments and physician services including the establishment of independent health facilities and changes to Ontario's out of country payment policies and programs.

For nearly 10 years, Marsha focused on leading the Ontario government's efforts in primary health care transformation including developing the negotiating innovative blended payment modules, establishing a quality improvement collaborative, promoting research and program evaluation, and developing and implementing new inter-professional models of care and delivery, including Family Health Teams and Nurse Practitioner Clinics.



Jean-Frédéric Levesque, M.D., Ph.D., FRCP(C) is a specialist in community medicine and holder of a doctorate in public health from the University of Montreal. He is currently Scientific Director of the Health Care System Analysis and Evaluation Directorate at the National Public Health Institute of Quebec. Dr. Levesque is a clinical associate professor in the Department of Family Medicine of the University of Montreal and a researcher at the CHUM Research Center. He holds a clinical scientist award from the Quebec Health Research Fund. His research activities examine the impact of different organizational models of primary care, the experience of care of the population and the management of chronic illness care. He recently acted as Deputy Commissioner for performance appraisal and analysis to the Commissioner for Health and Well-being of Quebec.



Singapore



Dr Lim Yee-Wei Assoc Professor, Yong Loo Lin School of Medicine, Lim is Faculty Member, Pardee RAND Graduate School. PhD in Health Service Research, UCLA, he holds a MBBS from National University of Singapore.

Dr Lim's areas of research includes healthcare policy, workforce development and quality improvement in healthcare delivery. Dr Lim's current work includes: Evaluation of the evidence base for continuous quality improvement studies; translating research evidence for improving primary care practice; healthcare workforce forecasting for Singapore; and modeling the impact of innovative interventions to reduce cataract burden in developing countries.



Hong Kong

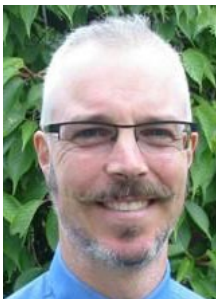


Dr Donald K.T. Li, MBBS FHKCFP FRACGP FHKAM (Family Medicine) J.P.

is a specialist in Family Medicine in private practice, and proprietor of Family Medicine Practice in Hong Kong. He is the President of the World Organization of Family Doctors (WONCA) Asia Pacific region and Censor of the Hong Kong College of Family Physicians. He is also Vice-President of the Hong Kong Academy of Medicine. Dr Li graduated with his first degree (BA) from Cornell University, USA, followed by his second degree (MBBS) from the University of Hong Kong in 1975 and 1980, respectively. He is an Honorary Fellow of the Hong Kong College of Family Physicians, Honorary Fellow of the Royal Australian College of General Practitioners, Honorary Fellow of the Hong Kong College of Dental Surgeons, Fellow of the Faculty of Public Health of the Royal College of Physicians and Fellow of the Hong Kong Academy of Medicine. He is an active member of many Hong Kong governmental and public bodies. Dr Li is an Honorary Professor in the Faculty of Medicine; University of Hong Kong; Honorary Adjunct Associate Professor in Family Medicine as well as public health at the Chinese University of Hong Kong. Dr Li is a member of the Board of Directors of the Hospital Authority, member of the St. John's Ambulance Council and a member of COSH. Throughout his career, he has been a leading expert and ardent advocate in promoting better primary care and family health in Hong Kong and internationally.



New Zealand



Dr Robin Gauld is Associate Professor of Health Policy in the Department of Preventive and Social Medicine, University of Otago, Dunedin, New Zealand and Director of the Centre for Health Systems that spans the Otago Medical and Business schools. He maintains a post as Senior Fellow at the Boston University Health Policy Institute, and was a Commonwealth Fund Harkness Fellow in 2008-09 working with colleagues from Boston University and Harvard University. Past positions include lecturing and research posts at the University of Hong Kong and City University of Hong Kong and has also taught at the University of Texas and Harvard University. Current research interests include comparative health policy, health system and quality improvement, clinical governance, primary care, population based health funding formulas, and health information technology. He has authored over 75 peer-reviewed journal articles and several books and chapters. His book *The New Health Policy* (Open University Press, 2009) was awarded First Prize in the Health and Social Care category at the 2010 British Medical Association Medical Book Awards. Other recent books include *Revolving Doors: New Zealand's Health Reforms - the Continuing Saga* (Institute of Policy Studies and Health Services Research Centre, 2009), *The Age of Supported Independence* co-authored with Beatrice Hale and Patrick Barrett (Springer, 2010), and *Health Care Systems in Asia and Europe* co-edited with Christian Aspalter and Uchida Yasuo (Routledge, 2011). Gauld holds a Ph.D. in public administration from the University of Hong Kong, and a master's degree with distinction from Victoria University of Wellington.



New Zealand



Dr Paul McCormack is the Chair of the West Coast District Health Board – one of twenty regional health organisations in NZ. Until recently, a Christchurch GP, Dr McCormack is now an independent health consultant with a number of key clients including the Ministry of Health.

He has recently worked for the Canterbury Community Pharmacy Group and Southern Cross Healthcare and in 2010, he chaired a panel reviewing access to high cost medicines in NZ. He was a founding director of the Christchurch general practice organisation, Pegasus Health in 1992 and also the Christchurch 24 hour Surgery in 1986.



Dr Bev O'Keefe was a partner in a Rotorua general practice from 1980 until 2009. She was chair of the Rotorua General Practice Group IPA from 2001 to 2004, deputy chair of the IPA Council of NZ (IPAC), Chair of IPAC in 2006 then Executive Chair since 2009, now renamed General Practice NZ. She was also Chair of the NZ General Practice Leaders Forum and is currently a member of the National Health Board.



Dr Harry Pert is currently the President of the RNZCGP and founded one of the most innovative and successful Independent Practitioner Associations in New Zealand. He has a reputation for innovation and vision, is passionate about making a difference in general practice, has taken a lead role in delivering seven successful national conferences and is a frequent speaker at many others throughout Australasia.



Australia



Dr Emil Djakic is a Tasmanian graduate working for the past 13 years in the North West Region of Tasmania as a partner in a 10 doctor practice in Ulverstone.

He is board member and current chair of the Australian General Practice Network, and has for the last ten years been an active participant in his local Division- (General Practice North West), the last four years as chair. He has a strong interest in governance issues and has taken a proactive role in health policy planning. He also works closely with the state RACGP office and is on the state faculty board.



Australia



Professor James Dunbar received his MB ChB from the University of St. Andrews in 1972, followed by a MD from the University of Dundee in 1990. He holds Fellowship of the Royal Australian College of General Practitioners, Fellowship of the Royal College of Physicians of Edinburgh and is also a Fellow of the Faculty of Public Health Medicine.

Professor Dunbar took up post in 2001 as the inaugural Director of the Greater Green Triangle Department of Rural Health, a joint venture between Flinders and Deakin Universities. The mission of the Department is "To create a 'Network for Excellence' in health professional education, population health services, research and clinical service throughout the Greater Green Triangle region."

Prior to Professor Dunbar taking up his current appointment he was the Medical Director at the Borders Primary Care NHS Trust in the UK and Honorary Reader in Health Care Policy at St Andrews University. For over twenty years he was a GP in Dundee. He is the Deputy Director of the Centre for Research Excellence in Primary Care Microsystems and Chief Investigator A for the NHMRC MAGDA Partnership Project. His current interests lie in cardiovascular disease and diabetes prevention, and quality improvement in healthcare.



Dr Dale Ford is Principal Clinical Advisor Improvement Foundation Australia and previous Clinical Cardiovascular Disease Director of the Australian Primary Care Collaboratives. He is a GP in Hamilton Victoria with interests in CVD and Diabetes, visiting medical officer Western District Health Service. He is a Board Member of Southern GP Training and inaugural chair of Greater Green Triangle GP Training. He is Medical Director Otway Division of General Practice.



Prof Mukesh Haikerwal is a General Medical Practitioner in Melbourne's Western Suburbs where he has practised since 1991. Between February 2008 and June 2009 he was appointed a Commissioner to the National Health and Hospitals Reform Commission by the Prime Minister and Minister for Health.

He was the 19th Federal President of the Australian Medical Association, its Federal Vice President and, prior to that AMA Victorian State President. He was the founding Chair of the Westgate Division of Family Medicine now the Westgate GP Network covering the Federal seats of Gellibrand and Lalor.

He was elected unopposed as the Chair of Council of the World Medical Association following 3 years as the Chair of the Finance and planning committee in May 2011.

He is currently working with the National e-Health Transition Authority (NEHTA) as its National Clinical Lead and Head of the Clinical Leadership & Engagement Unit. His role is in apprising the Australian community of the benefits of the vital role of IT in health care an enabler of reform and sustainability.

In January 2011 Dr Haikerwal was made an Officer of the Order of Australia (AO) for distinguished service to medical administration, to the promotion of public health through leadership roles with professional organisations, particularly the Australian Medical Association (AMA), the reform of the Australian health system through the optimisation of information technology, and as a general practitioner.

He was awarded Honorary Fellowships by both the Australian Medical Association (2005) and the Royal Australian College of General Practice (2007) as well as being presented with the Australian Medical Association President's Award in May 2009. In October 2009 he was made an Honorary Life Member of the Royal Australian College of General Practitioners.



Australia



Mark Harris is foundation Professor of General Practice and Executive Director of the Centre for Primary Health Care and Equity at UNSW. He has a five year NHMRC Senior Professorial Research Fellowship 2011-2015. The Australian Association for Academic Primary Care awarded him the "Charles Bridges-Webb Medal" in 2010 for academic general practice research. He was a member of the Australian Department of Health and Ageing Expert Reference Group on the Primary Health Care Strategy 2008-9 and was commissioned to write papers for the National Preventative Task Force and the National Health and Hospitals Reform Commission. He was awarded a humanitarian award in 2010 by the Refugee Council of Australia and NSW Service for the Treatment and Rehabilitation of Torture and Trauma Survivors for his volunteer work with asylum seekers. He is a director of the board of Central Sydney Division of General practice. He has been a member of the Quality Committee and Prevention and Community Medicine Committees of the Royal Australian College of General Practitioners for 20 years. He was awarded a life Fellowship of the Royal Australian College of General Practitioners in 2009.

He has edited clinical practice guidelines for general practitioners on preventive care (RACGP guidelines for preventive care) and SNAP (RACGP). He has over 220 publications in peer reviewed journals and these have resulted in 1200 citations (H-index 18). He has published 15 book chapters and was cited in the media 33 times 2009-10.



Professor Claire Jackson Professor in General Practice & Primary Health Care and past Head of Discipline, University of Qld.

MBBS (Uni of Qld) MD (UQ) MPH (UQ) CertHEcon (Monash) GradCert Management (QUT) FRACGP GAICD.

Claire was appointed to the Chair in General Practice at the University of Queensland in May, 2005. She has been active in general practice undergraduate and postgraduate education and research for many years, and has been extensively involved in health services research and reform since the early 90s. She was in 2008 appointed to the 12 member National Primary Care Strategy Expert Reference Group and provided a commissioned paper for the National Health and Hospital Reform Commission on new models in primary care. Her description of the 'beacon' practice model, developed at Inala Primary Care, was adopted as both the clinical prototype for the Australian Association of Academic General Practitioner's endorsed model for GP Superclinics, and the basis for UQ's successful Superclinic tenders in 2009.

Inala Primary Care won RACGP Qld 'Practice of the Year' in 2009.

In 2010, Claire won 2 x \$ 2.5 million Centres for Research Excellence in Primary Care for UQ – one from the NHMRC, the other from the Australian Primary Health Care Research Institute.

Claire is an active clinician and GP supervisor in part-time general practice in Brisbane.

She was appointed national President of the Royal Australian College of General Practitioners in October, 2010.

How to register

Delegates can register through the online registration page, email, mail or fax.

Please go to the IHCRRC Conference website and follow the links <http://register.yrd.com.au/IHCRRC/> or complete the registration form below and return it to ihcrc@yrd.com.au

All delegates must complete a registration form for administrative purposes.

	Early Bird Registration Before 16th December 2011	Full Registration After 16th December 2011
Full Registration	\$720	\$920
Day Registration	\$400	\$500

Full Registration (Standard and Early Bird) includes:

- Entry to all conference sessions and the exhibition
- A choice of concurrent sessions (subject to availability)
- Morning and afternoon teas and lunches
- Program and book of papers/abstracts
- Entry to the welcome reception

Day Rate (Standard and Early Bird) includes:

- Entry to all conference sessions and the exhibition (for the day of registration only)
- A choice of concurrent sessions (subject to availability)
- Morning and afternoon tea and lunch (for the day of registration only)
- Program and book of papers/abstracts

* Payment is required to confirm registration. All delegates who register online will be sent a tax invoice, payment will be due within 14 days of issued invoice.

Key dates

Event

Abstract Submission closes

Date

Friday 28th October 2011

Early Bird Registration closes

Friday 16th December 2011

Accommodation Booking Deadline

Friday 10th February 2012

Conference Dates

Tuesday 6th and Wednesday 7th March 2012

Social Program

Welcome Networking Reception

Monday 5th March, 6.00pm – 7.30pm

Networking Conference Dinners

Tuesday 6th March, Information will be available soon

Program

Monday 5th March

6.00pm – 7.30pm	Welcome Reception
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Tuesday 6th March

8.00am – 8.30am	Registration
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8.30am – 10.00am	<p>'Our ever-expanding Primary Care Opportunities – international challenges and potential solutions'</p> <p>Presenters:</p> <ul style="list-style-type: none"> • Prof Martin Roland, Prof Health Services Research University of Cambridge, England • Dr Paul Grundy, IBM's Global Director of Healthcare Transformation and President, Patient-Centered Primary Care Collaborative, USA • Dr Harry Pert, President RNZCGP and founder Rotorua General Practice IPA, NZ
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10.00am – 10.30am	Morning Tea
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10.30am – 12.30pm	Concurrent Stream 1	Concurrent Stream 2	Concurrent Stream 3
	<p>Health care governance for a new age – What have we learnt? What must we develop?</p> <p>Presenters:</p> <ul style="list-style-type: none"> • Robin Gauld, Associate Professor of Health Policy, Department of Preventive and Social Medicine, University of Otago Medical School, NZ • Dr David Colin-Thome, past National Director for Primary Care and medical adviser to commissioning and system management directorate, NHS, England • David Butt, Deputy Secretary with responsibility for Primary Care, Department of Health and Ageing, Australia 	<p>Change adoption in Primary Care – international lessons</p> <p>Presenters:</p> <ul style="list-style-type: none"> • Dr Dale Ford, Principal Clinical Advisor, Improvement Foundation Australia • Dr Beverley O'Keefe, Executive Chair, General Practice, NZ • Professor James A Dunbar, Director of Greater Green Triangle University Department of Rural Health, Flinders University and Deakin University • Marsha Barnes, Assistant Deputy Minister, Health, Social, Education and Children's Policy, Cabinet Office, Government of Ontario (TBC) 	<p>E-health across sectors: What can we learn from international experiences?</p> <p>Presenters</p> <ul style="list-style-type: none"> • Prof. Trisha Greenhalgh, Professor of Primary Health Care and Director, Healthcare Innovation and Policy Unit, Barts and The London School of Medicine and Dentistry, England • Prof Mukesh Haikerwal, Head of Clinical Leadership, Safety and Engagement, NeHTA, Sydney, NSW

12.30pm - 1.30pm	Lunch
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1.30pm – 3.00pm	Concurrent Stream 4	Concurrent Stream 5	Concurrent Stream 6
	<p>Primary Care Innovation and Reform (Free Papers)</p>	<p>Professional development/ teamwork – new territory for some</p> <p>Presenters:</p> <ul style="list-style-type: none"> • Dr Emil Djakic, Chair, Australian General Practice Network, Australia • Dr Bob Phillips, Director, The Robert Graham Center: Policy Studies in Family Medicine and Primary Care, Washington, USA 	<p>E-health across sectors – Towards a shared record in Australia</p> <p>Presenters:</p> <ul style="list-style-type: none"> • Experiences from the Personally Controlled Electronic Health Record Wave 1 (NSW, Qld, Victoria) and Wave 2 (Qld) sites

3.00pm – 3.30pm	Afternoon Tea
3.30pm – 5.00pm	<p>New Models of Expanded Primary Clinical Care</p> <p>Presenters:</p> <ul style="list-style-type: none"> • Prof Claire Jackson, President, Royal Australian College of General Practitioners and Director, Centres for Primary Care Reform Research Excellence, University of Queensland, Australia • Dr Paul McCormack, Clinical and strategic consultant in Primary Care, Ministry of Health, NZ • Dr Tonette Krousel-Wood, Director, Center for Health Research, Ochsner Clinic Foundation, New Orleans, USA
7.00pm – 10.00pm	Conference Dinner – Dine around

Wednesday 7th March

8.30 am – 10.15am	<p>The Barbara Starfield Memorial Plenary Measuring the impact of primary care</p> <p>Presenters:</p> <ul style="list-style-type: none"> • Prof Martin Roland, Prof Health Services Research University of Cambridge, England • Prof Mark Harris, Executive Director, Centre for Primary Health Care and Equity, University of NSW, Australia • Dr Yee Wei Lim, RAND Corporation, University of Singapore • Prof Jean-Frederic Levesque, Dept of Social and Preventive Medicine, University of Montreal, Canada 		
10.15am - 10.45am	Morning Tea		
10.45am – 12.30pm	<p>Primary care growth and reform – What now?</p> <p>Presenters:</p> <ul style="list-style-type: none"> • Dr Donald Li, President, WONCA Asia Pacific Region • Prof Mukesh Haikerwal, Head of Clinical Leadership, Safety and Engagement, NeHTA, Sydney, NSW • Dr Paul McCormack, Clinical and strategic consultant in Primary Care, NZ Ministry of Health 		
12.30pm – 1.30pm	Lunch		
1.30pm – 4.00pm	<p>Concurrent Stream 7</p> <p>International network for health services implementation research in primary care</p>	<p>Concurrent Stream 8</p> <p>International e-health linkage and exchange workshop: “Building on a strong e-footing pathway to the future”</p>	<p>Concurrent Stream 9</p> <p>International Primary Care Policy Development workshop</p>
4.00pm – 5.30pm	APHCRI Session		



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Accommodation options

Accommodation rates have been negotiated with a selection of hotels and apartments within close proximity to the conference venue. Please book your accommodation directly through the Event Management Company, YRD to receive these discounted rates. All rates listed are per room per night and are subject to availability.

Stamford Plaza (4 star)

Cnr Edward & Margaret Streets, Brisbane

T: +61 7 3221 1999 **F:** +61 7 3221 6895 | www.stamford.com.au/spb/

Stamford Plaza Brisbane hotel, one of the city's most prestigious and recognisable landmarks, comprises 252 luxuriously appointed guestrooms over 22 floors, and is nestled between the banks of the Brisbane River and the Botanic Gardens.

Superior King: \$230 room only per night
Superior King (incl breakfast): \$250 per night
Check-in: 2:00pm and Check-out: 11:00am

Oaks 212 Margaret (4½ star)

212 Margaret Street, Brisbane QLD 4000

T: +61 7 3012 8020 **F:** +61 7 3012 8070 | www.oakshotelsresorts.com

Oaks 212 Margaret, is the perfect base from which to enjoy everything Brisbane accommodation has to offer. Cool café precincts and fine dining, theatres, nightclubs, busy streets and leafy corners. Enjoying breathtaking river, city and parkland views, 212 Margaret is just an easy stroll from the financial, commercial and shopping heart with its great restaurants and entertainment venues. Excellent access to public transport makes getting around a breeze.

One Bedroom Apartment: \$179 per night
Two Bedroom Apartment: \$251 per night
Check-in: 2:00pm and Check-out: 10:00am

Oaks Felix (4½ star)

26 Felix Street, Brisbane QLD 4000

T: +61 7 3023 6777 **F:** +61 7 3023 6778 | www.oakshotelsresorts.com

Oaks on Felix offers 40-storey hotel Brisbane city accommodation in the middle of Brisbane's CBD. With a distinctive curved façade and spectacular floor to ceiling windows, each room showcases the best views in town, taking in the Brisbane city, the Story Bridge, Botanic Gardens, and Kangaroo Point.

One Bedroom Apartment: \$179 per night
Two Bedroom Apartment: \$251 per night
Check-in: 2:00pm and Check-out: 10:00am

Royal on the Park (4½ star)

Cnr Alice & Albert Street, Brisbane QLD 4000

T: +61 7 3221 3411 **F:** +61 7 3229 9817 | www.royalonthepark.com.au

Boasting 153 guest rooms including 145 Deluxe Rooms newly refurbished in 2011 and 8 beautiful 5 star quality Executive and Spa Suites, Royal on the Park Hotel really is your home away from home. These elegantly appointed rooms and Suites are complemented with the finest personal luxuries to make your experience one of Brisbane's best.

Deluxe Room: \$220 room only per night
Check-in: 1:00pm and Check-out: 11:00am

Please note: Cancellations within 30-days prior to arrival incur a 1 night's accommodation charge as a cancellation fee.

Booking Form

Registration and Accommodation Booking Form

Please print clearly and retain a copy of your registration for your records.

Please forward to the conference IHCRC 2012 Secretariat:

YRD (Aust) Pty Ltd, PO BOX 717, INDOOROOPIILLY QLD 4068

Tel: 07 3368 2422 Fax: 07 3368 2433 Email: ihcrc@yrd.com.au ABN: 83 096 708 922

A. DELEGATE INFORMATION

TITLE	GIVEN NAME	FAMILY NAME
POSITION	ORGANISATION	
STREET ADDRESS		
SUBURB/TOWN		
STATE	POSTCODE	
TELEPHONE	FAX	MOBILE
EMAIL (confirmation of registration sent via email)		
SPECIAL REQUIREMENTS (Dietary, Health, Physical)		
ACCOMPANYING PERSON		

B. REGISTRATION

Registration Type: Please note that all prices quoted on this form are inclusive of GST.

Registration includes attendance to sessions, exhibitors display and daily catering.

	Before 16/12/11	After 16/12/11
Full Registration	<input type="checkbox"/> \$720	<input type="checkbox"/> \$920
Day Registration		
<input type="checkbox"/> Tuesday 6th March	<input type="checkbox"/> \$400/day	<input type="checkbox"/> \$500/day
<input type="checkbox"/> Wednesday 7th March		
Section B Total Cost:		AUD \$

C. SOCIAL FUNCTIONS

Please note: Information about the International Networking Dinner will be available soon.

	Date & Time	Cost	PLEASE TICK THE BOX IF YOU WOULD LIKE TO ATTEND
Welcome Networking Reception	Monday 5th March 6.00pm – 7.30pm	Included in Full Registration	<input type="checkbox"/>
Additional Welcome Networking Reception Ticket	Monday 5th March 6.00pm – 7.30pm	\$45	____ X ____
Section C Total Cost:		AUD \$	

D. ACCOMMODATION

The hotel will issue a tax invoice upon departure. Price is inclusive of 10% GST. As a limited number of hotel rooms are available, please book early to avoid disappointment. These room rates are conference specials and are only available through YRD. Please contact YRD for alternate accommodation options or if you require sofa bed / rollaway /cot.

Room rates are not guaranteed if booked later than the 3rd of February 2012.

Hotels	Rooms / Rate (per night)	Arrival Date	Departure Date
<input type="checkbox"/> Stamford Plaza (Onsite)	<input type="checkbox"/> Superior King \$230		
	<input type="checkbox"/> Superior King (1 b'fast) \$250		
<input type="checkbox"/> Oaks 212 Margaret	<input type="checkbox"/> One Bedroom Apartment \$179		
	<input type="checkbox"/> Two Bedroom Apartment \$251		
<input type="checkbox"/> Oaks Felix	<input type="checkbox"/> One Bedroom Apartment \$179		
	<input type="checkbox"/> Two Bedroom Apartment \$251		
<input type="checkbox"/> Royal on the Park	<input type="checkbox"/> Deluxe Room \$220		

Section D Total Cost: AUD\$

IMPORTANT: If you wish to share a room with another delegate please complete this section:

(Delegate MUST be named in order to guarantee share of rooms)

- Guarantee my arrival using the credit card details provided on this form
 A cheque deposit of one night's room rate is included in the total fees payment on this registration form
 I would like to prepay the total amount of accommodation, please pass my credit card on to the hotel

E. PAYMENT DETAILS

B. Registration	\$
C. Additional Welcome Reception Ticket	\$
D. Accommodation	\$
TOTAL	\$

Method of Payment:

- Cheque payable to: **YRD IHCRRC Account**
Please mail to: IHCRRC Secretariat: C/- YRD (Aust) Pty Ltd, PO Box 717 INDOOROOPIILLY QLD 4068
- I request EFT details to forward 'TOTAL' Payment**
- Charge the specified amount of accommodation and total registration fees** to my credit card
- Charge my credit card for registration fees only. If accommodation reservations are listed, credit card details will be sent to the hotel as a booking guarantee. If no cancellation is received an amount equal to the first night's accommodation will be charged. A credit card that I'm a signatory will be supplied to the hotel upon my arrival.

Please note there will be a 2.5% surcharge on Mastercard and Visa payments and a 3.5% surcharge on American Express payments

Card Type: MasterCard Visa American Express

Credit Card Number: ____ / ____ / ____ / ____ Expiry Date: __ / __

Cardholder Name: _____ Signature: _____

I wish to register for the IHCRRC 2012 and have read and agree to all the conditions outlined in this registration brochure and form.

Delegate signature _____ Date: ____ / ____ / ____

For more information on the IHCRC please email
ihcrc@yrd.com.au

For further information contact the Conference Managers
YRD Event Management

P 07 3368 2422 **E** mary@yrd.com.au